**DATE:** December 5, 2011

TO: All State and Local Staff

FROM: Patrick Patrong, Director, Workforce Planning and Development.

**TIME**: 08:37 a.m.

**SUBJECT: Knowledge Center Certificate Error** 

**CONTACT:** <u>bill.craighead@dss.virginia.gov</u> or <u>brenda.macklin@dss.virginia.gov</u>

This broadcast serves to alert all state and local Knowledge Center users to the certificate error you will receive when trying to access the Knowledge Center. While the vendor is working to correct the problem, you can still log on to the Knowledge Center.

If you get the certificate error please follow the below instructions.

